Samoa Accommodation Standards

MINIMUM STANDARDS FOR HOTELS





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Introduction

The Samoa Accommodation Standards 2009 is an update of the 2006 joint initiative between the Samoa Tourism Authority (STA) and stakeholders from the Samoan tourism industry, particularly the accommodation sector. The progressing 5-year Samoa Tourism Development Plan, 2009 –2013 guides the way forward for operators of tourism accommodations to "ensure adherence to truth in advertising and to enable consumers to have clarity of expectation," with specific reference to the tourists' expectation of Samoa's product and service.

The Annual Samoa Tourism Exchange, held in October 2009, further elucidated the need to implement the Samoa Accommodation Standards parallel to the rebuilding of properties affected by the September 29, 2009 tsunami. Accommodation operators now have an opportunity to undertake cohesive, well-planned rebuilding efforts while at the same time revitalising the quality and standards of the Samoan tourism product.

The Samoa Accommodation Standards (SAS) provide a rating system for each of five accommodation categories in Samoa tourism's accommodation sector. Accommodation categories are set as: Deluxe, Superior Standard, Standard, Budget and Beach Fales. Although accommodation participation is optional, it is highly recommended in order to achieve SAS Accreditation and obtain a suitable assessment according to the criteria put forth in this publication.

This guide aims to provide useful evaluation and planning criteria and will serve as a helpful tool for Samoa accommodation providers and is thus recommended for all interested parties and individuals.

Main Objectives

- Facilitate the effective involvement of registered businesses in the management and development of the Samoa tourism industry
- Entitle participating businesses to use the "Accredited Tourism Business" designation
- Tourism businesses which achieve accreditation can reference their rating in marketing promotions.

Acknowledgement

The Samoa Tourism Authority acknowledges the Samoan government's support and contribution through the budgetary allocation for the implementation of the Samoa Accommodation Standards 2009.

Budget Accommodations

C = Compulsory requirement

D = Discretionary requirement

A.	ENTRANCE & BUSINESS SIGNAGE	C	\checkmark
1	Appropriate visible business signage	С	
2	Clean compound	С	
3	Adequate parking space	С	
4	Appropriate access road	С	
В.	RECEPTION AREA	C	
1	A reception area provided and accessible by all guests	С	
2	Acceptable degree of overall appearance and décor	С	
3	Telephone and/or fax/email available	С	
4	Adequate guest information available	С	
5	Guest daily sign in book	С	
6	Lounge seating available for guests	С	
7	Safe deposit box provided for guest use	С	
8	15 reception service hours available	С	
9	Emergency guidelines and briefings available	С	
C.	COMMUNICATIONS/BUSINESS FACILITIES	С	. [
1	Prepaid telephone service with cards for sale on site	С	
2	Operator assisted calls available	D	
3	Internet Access available	С	
4	Secretarial services available	D	
5	Postal service available	С	
D.	DINING FACILITIES	С	
1	Dining room available and appropriately located	С	
2	Appropriate chairs and tables provided	С	
3	Acceptable degree of appearance and décor	С	

4 Shared tea/coffee making facilities provided and conveniently located	С	
5 Proper crockery/cutlery available	D	
6 Breakfast and Dinner meals available	D	
E. BAR	D	, [
1 Acceptable degree of overall appearance and décor	D	
2 Selection of beverages and alcohol available	D	
3 Selection of snacks available	D	
4 Bar price list displayed with VAGST included in price	D	
5 Durable stainless steel sink or equivalent provided	D	
6 Bar appropriately located	D	
		_
F. RESTAURANT 1 Acceptable degree of overall appearance and décor	C	
2 Proper chairs and tables available	С	
3 Sufficient lighting provided	С	
4 Designated bathroom facility available	С	
5 High quality and selection of meals	C	
		_
G. KITCHEN	С	
1 Health Ordinance Requirements	С	
1.1 Plumbing fixtures neatly done	С	
1.2 Sufficient moving space available	С	
1.3 Adequate lighting provided	С	
1.4 Proper alternative water supply available	С	
1.5 Appropriate cooking table with proper covering provided	С	
1.6 Proper screened doors and windows installed	С	
1.7 Proper arrangement and storage of crockery, cutlery and dishware	С	
1.8 Proper kitchen guidelines/rules appropriately displayed in kitchen area	С	
2 Equipment:		
2.1 Clean stainless steel sink or equivalent provided	С	
2.2 Stove/oven available and appropriately located	С	
2.3 Adequate food storage available	С	
2.4 Clean chopping boards provided	С	
2.5 Kitchen waste bin with lid provided	С	

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(J.	KIII	HEIN	l continued

2.6 Fire ex	tinguisher provided and appropriately located as advised by Fire Department	С	
2.7 Sufficie	ent cooking utensils available	С	
2.8 Toaste	r provided	С	
2.9 Adequ	ate refrigeration available	С	
2.10 Proper	ventilation system available	С	
2.11 Dishw	are consistently clean and neatly arranged	С	
2.12 Rice co	poker provided	С	
2.13 Microv	vave provided	С	
2.14 Electri	c frying pan provided	С	
2.15 Dishw	asher provided	D	
3 General req	uirements I cleanliness of kitchen area	С	
	nust be clean, non slippery and properly covered	С	
	ate equipment and acceptable chemicals provided for cleaning	C	
	waste disposal available as per building and health requirements	С	
,			
3.5 Appro	oriately located as per Building requirements	С	
LI ENITEDTAIN	IMENIT & LEIGLIDE	D	
	IMENT & LEISURE et provided in shared lounge area	D C	
1 Television s	et provided in shared lounge area		
1 Television so	et provided in shared lounge area nafia nights available at least once a week	С	
1 Television so 2 Traditional f 3 Video/DVD/	et provided in shared lounge area fiafia nights available at least once a week CD player available for guest use	C	
1 Television so 2 Traditional f 3 Video/DVD/	et provided in shared lounge area nafia nights available at least once a week	C D D	
1 Television so 2 Traditional f 3 Video/DVD 4 Music provi	et provided in shared lounge area fiafia nights available at least once a week CD player available for guest use	C D D D	
1 Television so 2 Traditional f 3 Video/DVD/	et provided in shared lounge area fiafia nights available at least once a week (CD player available for guest use ded (Samoan music encouraged)	C D D	
1 Television so 2 Traditional f 3 Video/DVD/ 4 Music provi	et provided in shared lounge area fiafia nights available at least once a week (CD player available for guest use ded (Samoan music encouraged)	C D D D C	
1 Television so 2 Traditional f 3 Video/DVD/ 4 Music provi 1 Sleeping face	et provided in shared lounge area fiafia nights available at least once a week (CD player available for guest use ded (Samoan music encouraged) cilities	C D D C C	
1 Television so 2 Traditional f 3 Video/DVD, 4 Music provi I. BEDROOM 1 Sleeping fact 1.1 Linen 1.2 Bedsp	et provided in shared lounge area fiafia nights available at least once a week (CD player available for guest use ded (Samoan music encouraged) cilities	C D D C C C	
1 Television so 2 Traditional f 3 Video/DVD 4 Music provi I. BEDROOM 1 Sleeping fact 1.1 Linen 1.2 Bedspt 1.3 Pillows	et provided in shared lounge area fiafia nights available at least once a week CD player available for guest use ded (Samoan music encouraged) cilities	C D D C C C C	
1 Television so 2 Traditional f 3 Video/DVD, 4 Music provi 1. BEDROOM 1 Sleeping fact 1.1 Linen 1.2 Bedspt 1.3 Pillows 1.4 Mosqu	et provided in shared lounge area fiafia nights available at least once a week (CD player available for guest use ded (Samoan music encouraged) cilities reads & pillow cases	C D D C C C C C	
1 Television so 2 Traditional f 3 Video/DVD 4 Music provi 1. BEDROOM 1 Sleeping fact 1.1 Linen 1.2 Bedspt 1.3 Pillows 1.4 Mosqu 1.5 Comfo	et provided in shared lounge area fiafia nights available at least once a week (CD player available for guest use ded (Samoan music encouraged) cilities reads s & pillow cases sitto nets	C D D D C C C C C C C	
1 Television so 2 Traditional f 3 Video/DVD/ 4 Music provi I. BEDROOM 1 Sleeping fact 1.1 Linen 1.2 Bedsp 1.3 Pillows 1.4 Mosqu 1.5 Comfo	reads see provided in shared lounge area siafia nights available at least once a week siafia nights available for guest use sided (Samoan music encouraged) stilities see ads side pillow cases sitto nets strable mattress & mattress protector	C D D D C C C C C C C C	
1 Television so 2 Traditional f 3 Video/DVD/ 4 Music provi I. BEDROOM 1 Sleeping fact 1.1 Linen 1.2 Bedsp 1.3 Pillows 1.4 Mosqu 1.5 Comfo 1.6 Appro 1.7 Smoot	reads set provided in shared lounge area finafia nights available at least once a week (CD player available for guest use) ded (Samoan music encouraged) cilities reads set pillow cases sitto nets retable mattress & mattress protector priate lighting provided with light switch conveniently located	C D D D C C C C C C C C C C C C C C C C	

J. BATHROOM	C	
1 Shower room	С	
1.1 Shower head/rose of appropriate height and adjustable di	rectional head C	
1.2 Shower taps conveniently situated	С	
1.3 Water outlet provided in bathroom floor	С	
1.4 Adequate shower screen/curtain provided	С	
1.5 Soap holder provided	С	
1.6 Floor to be clean and non slippery	С	
1.7 Soap provided	D	
2 Recess area	C	
2.1 Adequate floor space provided in shower recess	С	
2.2 Bench for changing room provided	С	
2.3 Power point provided and adjacent to mirror	С	
2.4 Towelling items in good condition, free of stains, marks etc	С	
2.5 Towelling bath mat provided	С	
2.6 Double clothes hook or towel rack or rail provided	С	
2.7 Mirror	С	
3 General		
3.1 Bathroom hygienically clean & well maintained	С	
3.2 Private bathroom available	D	
3.3 Separate shower provided	D	
3.4 Sufficient wall tiling or equivalent	D	
3.5 Alternative water supply available	С	
3.6 Proper ventilation system provided	С	
3.7 Adequate equipment and acceptable chemicals used	С	
		_
K. RESTROOM/TOILET	С	
1 Toilet Area	С	
1.1 Toilet seats/pans/bowls to be hygienically clean at all time	S C	
1.2 Door with proper locks	С	
1.3 Proper segregations of the bathrooms	С	
1.4 Extra toilet rolls available	С	
1.5 Toilet area no less than 3x4 feet	С	
1.6 Paper holder/dispenser provided and conveniently located	d C	
1.7 Sanitary bags or equivalent provided in toilet	С	

1.8	Rubbish bin or equivalent provided	C
1.9	Clean toilet floor mat provided	С
1.10	Proper ventilation system provided	С
Han	d Basin	C
2.1	Vanity and basin free of marks, stains, cracks etc	С
2.2	Plumbing fixtures neatly done	С
2.3	Bench or shelf space provided next to hand basin	С
2.4	Basin bowls of adequate size	С
2.5	Plug provided	С
2.6	Towel rails provided	С
2.7	Sufficient hanging space from towel rails available	С
2.8	Adequate clothes hooks provided	С
Ger	eral	
3.1	Restrooms to be appropriately located away from the beach and meet Environmental & Health requirements	С
3.2	Waste disposal system to be appropriately located and meet Environmental & Health requirements	C
3.3	Sufficient supply of toiletries ensured	C
3.4	Floor to be smooth and non slippery	С
3.5	Alternative water supply system available at all times	С
3.6	Adequate equipment and acceptable cleaning chemicals used	С
3.7	Toilet brush and stand in good condition and stored in appropriate location	С
3.8	Wheelchair access available	D
SEC	URITY	C
Ger	eral Security Standards and Procedures	C
1.1	24 hour security plan available (and submitted to STA)	С
1.2	Security guard on site 24 hours	С
1.3	Warning signs to be visible and appropriately located for the information of guests	С
1.5		
1.4	Danger zones within the property (land & sea) clearly marked for the information of guests	С

1.5 Properly trained staff and First Aid Kit Available

1.8 Assembly area to be easily accessible and clearly marked

1.7 Evacuation procedures training for guests to be carried out upon check in

1.6 Natural disaster warning plan in place

C

 C

 C

C

2 Fire Security	С	
2.1 All rooms to be declared non-smoking areas and clearly marked	С	
2.2 Fire alarm and evacuation systems available	С	
2.3 Clear evacuation procedures in place	С	
2.4 Proper type and amount of firefighting equipment available	С	
2.5 A smoking zone provided for the comfort and safety of guests	С	
		_
M. GENERAL MAINTENANCE, CLEANING & APPEARANCE		
1 External cleanliness and maintenance	С	
2 Internal cleanliness and maintenance	С	1 🗆
3 Internal appearance and décor	С	1 🗆
N. J. ALINDRY FACILITIES	6	
N. LAUNDRY FACILITIES 1 Laundry facilities available	С	
1 Edulary racinites available		
O. LINEN ROOM	С	, \square
1 Adequately equipped linen room available	С	
P. MAINTENANCE ROOM	С	, \square
Adequately equipped maintenance room available	С	
2 Adequately equipped Emergency kits available	С	
3 Alternative lighting available in storage	С	
Q. BEACH	D	
1 White or outstanding black sand beach	D	
2 Adequate swimming area	D	
3 Beach area to be cleaned daily	D	
4 Emergency boat and life guard available	С	
5 Easily accessible by guests at all times	С	1 🗇
	_	_
R. BUSINESS REGISTRATION & ADMINISTRATIVE REQUIREMENTS 1. A property can only accredited when it has satisfied all requirements under Accreditation.	С	
A property can only accredited when it has satisfied all requirements under Accreditation and Standards		
2 Must have proper receipt books	C	Ιп

S. GREEN POLICY	C	
1 Every property to designate a tourist tree planting area either within the village or family la	land. C	
2 Every tourist accommodated overnight to plant at least one tree at the designated site	С	
3 Must have a plastic bottle recycle bin on the premises	С	
T. LEISURE FACILITIES & AMENITIES	C	
1 Television room	С	
2 Multi-channeled television	С	
3 Surf boats	С	
4 Surf gears available for hire	С	
5 Shop/boutique or souvenir shop	С	
6 Massage room	С	
7 Library	С	
8 Kids playground	С	
9 Grocery store	С	
10 Games room	С	
11 Currency exchange facility	С	
12 Conference facilities	С	
14 Barbeque area for general use	С	
15 Nurse or medical assistant	С	
U. LEISURE ACTIVITIES	D	
1 Tours	D	
2 Windsurfing	D	
3 Waterskiing	D	
4 Volleyball	D	
5 Snorkeling	D	
6 Scuba diving	D	
7 Sailing	D	
8 Paddling	D	
9 Kayaking	D	
10 Handline fishing	D	

11 Handicraft demonstrations	D	
12 Coral viewing	D	
13 Canoeing	D	
14 Cycling	D	
15 Sport fishing	D	
V. OTHER REQUIREMENTS		_
Budget accommodations must meet all the requirements in the National Building Code or equivalent as enforced by MWTI from time to time.	С	
2 Budget accommodations must meet all the PUMA and other Environmental requirements as enforced by MNRE from time to time.	С	

Standard Accommodations

C = Compulsory requirementD = Discretionary requirement

A. ENTRANCE & BUSINESS SIGNAGE	C	√
1 Appropriate visible business signage	С	
2 Clean compound	С	
3 Adequate parking space	С	
4 Appropriate access road	С	
B. RECEPTION AREA	C	
1 A reception area provided and accessible by all guests	С	
2 Acceptable degree of overall appearance and décor	С	
3 Telephone and/or fax/email available	С	
4 Adequate guest information available	С	
5 Guest daily sign in book	С	
6 Lounge seating available for guests	С	
7 Safe deposit box provided for guest use	С	
8 15 reception service hours available	С	
9 Emergency guidelines and briefings available	С	
C. COMMUNICATIONS/BUSINESS FACILITIES	C	
1 Prepaid telephone service with cards for sale on site	С	
2 Operator assisted calls available	D	
3 Internet Access available	С	
4 Secretarial services available	D	
5 Postal service available	С	
D. DINING FACILITIES	C	Г
1 Dining room available and appropriately located	С	
2 Appropriate chairs and tables provided	С	
3 Acceptable degree of appearance and décor	С	

4 Shared tea/coffee making facilities provided and conveniently located	С	
5 Proper crockery/cutlery available	С	
6 Breakfast and Dinner meals available	С	
	6	_
BAR Acceptable degree of overall appearance and décor	D	
Selection of beverages and alcohol available	C	-
3 Selection of snacks available	C	
	C	-
4 Bar price list displayed with VAGST included in price	-	
5 Durable stainless steel sink or equivalent provided	С	L
6 Bar appropriately located	С	
	_	_
F. RESTAURANT1 Acceptable degree of overall appearance and décor	C	L
2 Proper chairs and tables available	С	
3 Sufficient lighting provided	С	L
4 Designated bathroom facility available	С	
5 High quality and selection of meals	С	
G. KITCHEN	C	L
1 Health Ordinance Requirements	С	, [
1.1 Plumbing fixtures neatly done	С	
1.2 Sufficient moving space available	С	
1.3 Adequate lighting provided	С	
1.4 Proper alternative water supply available	С	
1.5 Appropriate cooking table with proper covering provided	С	
1.6 Proper screened doors and windows installed	С	
1.7 Proper arrangement and storage of crockery, cutlery and dishware	С	_
1.8 Proper kitchen guidelines/rules appropriately displayed in kitchen area	С	
2 Equipment:		
2.1 Clean stainless steel sink or equivalent provided	С	
2.2 Stove/oven available and appropriately located	С	-
2.3 Adequate food storage available	С	
2.4 Clean chopping boards provided	С	
2.5 Kitchen waste bin with lid provided	С	_

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	2.6 Fire extinguisher provided and appropriately located as advised by Fire Department	С	
	2.7 Sufficient cooking utensils available	С	
	2.8 Toaster provided	С	
	2.9 Adequate refrigeration available	С	
	2.10 Proper ventilation system available	С	
	2.11 Dishware consistently clean and neatly arranged	С	
	2.12 Rice cooker provided	С	
	2.13 Microwave provided	С	
	2.14 Electric frying pan provided	С	
	2.15 Dishwasher provided	D	
	3 General requirements 3.1 Overall cleanliness of kitchen area	С	
	3.2 Floor must be clean, non slippery and properly covered	С	
	3.3 Adequate equipment and acceptable chemicals provided for cleaning	C	
	3.4 Proper waste disposal available as per building and health requirements	С	
	3.5 Appropriately located as per Building requirements	С	
н.	ENTERTAINMENT & LEISURE	D	
	ENTERTAINMENT & LEISURE 1 Television set provided in shared lounge area	D C	
1			
1	1 Television set provided in shared lounge area	С	
1 2	1 Television set provided in shared lounge area 2 Traditional fiafia nights available at least once a week	C	
1 2	1 Television set provided in shared lounge area 2 Traditional fiafia nights available at least once a week 3 Video/DVD/CD player available for guest use	C D D	
1 2	1 Television set provided in shared lounge area 2 Traditional fiafia nights available at least once a week 3 Video/DVD/CD player available for guest use	C D D	
3	Television set provided in shared lounge area Traditional fiafia nights available at least once a week Video/DVD/CD player available for guest use Music provided (Samoan music encouraged) BEDROOM	C D D C	
1 2 3 4 L.	Television set provided in shared lounge area Traditional fiafia nights available at least once a week Video/DVD/CD player available for guest use Music provided (Samoan music encouraged) BEDROOM	C D D C	
1 2 3 4 L.	Television set provided in shared lounge area Traditional fiafia nights available at least once a week Video/DVD/CD player available for guest use Music provided (Samoan music encouraged) BEDROOM Sleeping facilities	C D D C C C	
1 2 3 4 L.	Television set provided in shared lounge area Traditional fiafia nights available at least once a week Video/DVD/CD player available for guest use Music provided (Samoan music encouraged) BEDROOM Sleeping facilities 1.1 Linen	C D D C C C C	
1 2 3 4 L.	Television set provided in shared lounge area Traditional fiafia nights available at least once a week Video/DVD/CD player available for guest use Music provided (Samoan music encouraged) BEDROOM Sleeping facilities 1.1 Linen 1.2 Bedspreads	C D D C C C C	
1 2 3 4 L.	Television set provided in shared lounge area Traditional fiafia nights available at least once a week Video/DVD/CD player available for guest use Music provided (Samoan music encouraged) BEDROOM Sleeping facilities 1.1 Linen 1.2 Bedspreads 1.3 Pillows & pillow cases	C D D C C C C C	
1 2 3 4 L.	Television set provided in shared lounge area Traditional fiafia nights available at least once a week Video/DVD/CD player available for guest use Music provided (Samoan music encouraged) BEDROOM Sleeping facilities 1.1 Linen 1.2 Bedspreads 1.3 Pillows & pillow cases 1.4 Mosquito nets	C D D C C C C C C C	
1 2 3 4 L.	Television set provided in shared lounge area Traditional fiafia nights available at least once a week Video/DVD/CD player available for guest use Music provided (Samoan music encouraged) BEDROOM Sleeping facilities 1.1 Linen 1.2 Bedspreads 1.3 Pillows & pillow cases 1.4 Mosquito nets 1.5 Comfortable mattress & mattress protector	C D D C C C C C C C C	
1 2 3 4 L.	Television set provided in shared lounge area Traditional fiafia nights available at least once a week Video/DVD/CD player available for guest use Music provided (Samoan music encouraged) BEDROOM Sleeping facilities 1.1 Linen 1.2 Bedspreads 1.3 Pillows & pillow cases 1.4 Mosquito nets 1.5 Comfortable mattress & mattress protector 1.6 Appropriate lighting provided with light switch conveniently located	C D D C C C C C C C C C	

J.	BATHROOM	C	
1	Shower room	C	
	1.1 Shower head/rose of appropriate height and adjustable directional head	С	
	1.2 Shower taps conveniently situated	С	
	1.3 Water outlet provided in bathroom floor	С	
	1.4 Adequate shower screen/curtain provided	С	
	1.5 Soap holder provided	С	
	1.6 Floor to be clean and non slippery	С	
	1.7 Soap provided	С	
2	2 Recess area	C	
	2.1 Adequate floor space provided in shower recess	С	
	2.2 Bench for changing room provided	С	
	2.3 Power point provided and adjacent to mirror	С	
	2.4 Towelling items in good condition, free of stains, marks etc	С	
	2.5 Towelling bath mat provided	С	
	2.6 Double clothes hook or towel rack or rail provided	С	
	2.7 Mirror	С	
3	3 General		
	3.1 Bathroom hygienically clean & well maintained	С	
	3.2 Private bathroom available	D	
	3.3 Separate shower provided	С	
	3.4 Sufficient wall tiling or equivalent	D	
	3.5 Alternative water supply available	С	
	3.6 Proper ventilation system provided	С	
	3.7 Adequate equipment and acceptable chemicals used	С	
K.	RESTROOM/TOILET	C	
1	Toilet Area	С	
	1.1 Toilet seats/pans/bowls to be hygienically clean at all times	С	
	1.2 Door with proper locks	С	
	1.3 Proper segregations of the bathrooms	С	
	1.4 Extra toilet rolls available	С	
	1.5 Toilet area no less than 3x4 feet	С	
	1.6 Paper holder/dispenser provided and conveniently located	С	

K.	RES ⁻	troon	1/TOILET	continued

	1.7	Sanitary bags or equivalent provided in toilet	С	
	1.8	Rubbish bin or equivalent provided	С	
	1.9	Clean toilet floor mat provided	С	
	1.10	Proper ventilation system provided	С	
2	Han	d Basin	С	[
	2.1	Vanity and basin free of marks, stains, cracks etc	С	
	2.2	Plumbing fixtures neatly done	С	
	2.3	Bench or shelf space provided next to hand basin	С	
	2.4	Basin bowls of adequate size	С	
	2.5	Plug provided	С	
	2.6	Towel rails provided	С	
	2.7	Sufficient hanging space from towel rails available	С	
	2.8	Adequate clothes hooks provided	С	
3	Ger	eral		l
	3.1	Restrooms to be appropriately located away from the beach and meet Environmental & Health requirements	С	
	3.2	Waste disposal system to be appropriately located and meet Environmental & Health requirements	С	
	3.3	Sufficient supply of toiletries ensured	С	
	3.4	Floor to be smooth and non slippery	С	[
	3.5	Alternative water supply system available at all times	С	[
	3.6	Adequate equipment and acceptable cleaning chemicals used	С	[
	3.7	Toilet brush and stand in good condition and stored in appropriate location	С	[
	3.8	Wheelchair access available	D	[
L.	SEC	CURITY	C	L
1	Ger	eral Security Standards and Procedures	С	. [
	1.1	24 hour security plan available (and submitted to STA)	С	[
	1.2	Security guard on site 24 hours	С	[
	1.3	Warning signs to be visible and appropriately located for the information of guests	С	[
	1.4	Any danger zones within the property (land & sea) to be clearly marked for visibility	С	[
	1.5	Properly trained staff and First Aid Kit Available	С	[
	1.6	Natural disaster warning plan in place	С	[
	1.7	Evacuation procedures training for guests to be carried out upon check in	С	[
	1.8	Assembly area to be easily accessible and clearly marked	С	[

2 Fire Security	C	
2.1 All rooms to be declared non-smoking areas and clearly marked	С	
2.2 Fire alarm and evacuation systems available	С	
2.3 Clear evacuation procedures in place	С	
2.4 Proper type and amount of firefighting equipment available	С	
2.5 A smoking zone provided for the comfort and safety of guests	С	
		I
M. GENERAL MAINTENANCE, CLEANING & APPEARANCE		
1 External cleanliness and maintenance	С	
2 Internal cleanliness and maintenance	С	
3 Internal appearance and décor	С	
		I
N. LAUNDRY FACILITIES	С	Г
1 Laundry facilities available	С	
] _
O. LINEN ROOM	C	Г
Adequately equipped linen room available		
		_
P. Maintenance room	C	
1 Adequately equipped maintenance room available	С	
2 Adequately equipped Emergency kits available	С	
3 Alternative lighting available in storage	С	
		,
Q. BEACH	D	
1 White or outstanding black sand beach	D	
2 Adequate swimming area	D	
3 Beach area to be cleaned daily	D	
4 Emergency boat and life guard available	С	
5 Easily accessible by guests at all times	С	
		I
R. BUSINESS REGISTRATION & ADMINISTRATIVE REQUIREMENTS	C	Г
BUSINESS REGISTRATION & ADMINISTRATIVE REQUIREMENTS All tourist accommodations can only be recognised and promoted by STA when it has registered at MOR	С	
2 All properties to have proper receipt books	С	

s.	GREEN POLICY	C	
1	Every property to designate a tourist tree planting area either within the village or family land.	С	
2	Every tourist accommodated overnight to plant at least one tree at the designated site	С	
3	Must have a plastic bottle recycle bin or equivalent available on the premises	С	
4	Energy and water saving measures implemented.	С	
			J
T.	LEISURE FACILITIES & AMENITIES	C	
1	Television room	С	
2	Multi-channeled television	D	
3	Surf boats	D	
4	Surf gears available for hire	D	
5	Shop/boutique or souvenir shop	D	
6	Massage room	D	
7	Library	D	
8	Kids playground	D	
9	Grocery store	D	
10	Games room	D	
11	Currency exchange facility	D	
12	Conference facilities	D	
14	Barbeque area for general use	D	
15	On call doctor or medical assistant available	С	
			J
U.	LEISURE ACTIVITIES	D	
1	Tours	С	
2	Windsurfing	D	
3	Waterskiing	D	
4	Volleyball	D	
5	Snorkeling	D	
6	Scuba diving	D	
7	Sailing	D	
8	Paddling	D	
9	Kayaking	D	

10 Handline fishing	D	
11 Handicraft demonstrations	D	
12 Coral viewing	D	
13 Canoeing	D	
14 Cycling	D	
15 Sport fishing	D	
V. OTHER REQUIREMENTS		_
Standard accommodations must meet all the requirements in the National Building Code or equivalent as enforced by MWTI from time to time.	С	
2 Standard accommodations must meet all the PUMA and other Environmental requirements as enforced by MNRF from time to time	С	

Superior Standard Accommodations

C	=	Compulsory requirement
D	_	Discretionary requirement

Α.	ENTRANCE & BUSINESS SIGNAGE	C	✓
1	Appropriate visible business signage	С	
2	Clean compound	С	
3	Adequate parking space	С	
4	Appropriate access road	С	
В.	RECEPTION AREA	С	
1	A reception area provided and accessible by all guests	С	
2	Acceptable degree of overall appearance and décor	С	
3	Telephone and/or fax/email available	C	
4	Adequate guest information available	С	
5	Guest daily sign in book	С	
6	Lounge seating available for guests	С	
7	Safe deposit box provided for guest use	С	
8	15 reception service hours available	С	
9	Emergency guidelines and briefings available	С	
			_
C.		C	L
	Prepaid telephone service with cards for sale on site	С	L
	Operator assisted calls available	С	L
3	Internet Access available	С	
4	Secretarial services available	С	
5	Postal service available	С	
		_	_
D. 1	DINING FACILITIES	C	L
1	Dining room available and appropriately located	С	L
	Appropriate chairs and tables provided	С	
3	Acceptable degree of appearance and décor	С	

4 Shared tea/coffee making facilities provided and conveniently located	С	
5 Proper crockery/cutlery available	С	
6 Breakfast and Dinner meals available	С	
	6	
BAR Acceptable degree of overall appearance and décor	С	
Selection of beverages and alcohol available	С	
3 Selection of snacks available	C	
4 Bar price list displayed with VAGST included in price	C	
5 Durable stainless steel sink or equivalent provided	С	
6 Bar appropriately located	С	
F. RESTAURANT	C	
Acceptable degree of overall appearance and décor	С	l —
2 Proper chairs and tables available	С	1 -
3 Sufficient lighting provided	С	
4 Designated bathroom facility available	С	
5 High quality and selection of meals	C	
		_
G. KITCHEN	C	
1 Health Ordinance Requirements	C	
1.1 Plumbing fixtures neatly done	С	_ 1 п
1.2 Sufficient moving space available	С	1 —
1.3 Adequate lighting provided	С	_
1.4 Proper alternative water supply available	С	
1.5 Appropriate cooking table with proper covering provided	С	
1.6 Proper screened doors and windows installed	C	
1.7 Proper arrangement and storage of crockery, cutlery and dishware	C	
1.8 Proper kitchen guidelines/rules appropriately displayed in kitchen area	С	
2 Equipment:		, L
2.1 Clean stainless steel sink or equivalent provided	С	
2.2 Stove/oven available and appropriately located	С	
2.3 Adequate food storage available	С	
2.4 Clean chopping boards provided	С	
2.5 Kitchen waste bin with lid provided	С	

\sim	I/IT/		
(J.	KIII	HEIN	l continued

2.6 Fire extin	guisher provided and appropriately located as advised by Fire Department	С	
2.7 Sufficient	cooking utensils available	С	
2.8 Toaster p	rovided	С	
2.9 Adequate	e refrigeration available	С	
2.10 Proper ve	entilation system available	С	
2.11 Dishware	consistently clean and neatly arranged	С	
2.12 Rice cool	ker provided	С	
2.13 Microwa	ve provided	С	
2.14 Electric fr	ying pan provided	С	
2.15 Dishwash	ner provided	D	
3 General requir	ements		
3.1 Overall c	eanliness of kitchen area	С	
3.2 Floor mu	st be clean, non slippery and properly covered	С	
3.3 Adequate	e equipment and acceptable chemicals provided for cleaning	С	
3.4 Proper w	aste disposal available as per building and health requirements	С	
3.5 Appropri	ately located as per Building requirements	С	
	ENT & LEISURE	С	
	orovided in shared lounge area	С	
	ia nights available at least once a week	D	
	D player available for guest use	С	
4 Music provide	d (Samoan music encouraged)	С	
			_
I. BEDROOM		C	L
1 Sleeping facili	ties	С	L
1.1 Linen		С	L
1.2 Bedsprea		С	L
	pillow cases	С	L
1.4 Mosquito		С	
	able mattress & mattress protector	С	
	ate lighting provided with light switch conveniently located	С	
	loor covering, preferably strong wood and properly covered by mats	С	
1.8 If providi	ng beds, then consideration must be given to the quality and size of beds	С	
1.9 If bedside	e tables are provided, consideration must be given to the quality	C	

J. BA	THROOM	C	
1 Sh	ower room	C	
1.1	Shower head/rose of appropriate height and adjustable directional head	С	
1.2	Shower taps conveniently situated	С	
1.3	Water outlet provided in bathroom floor	С	
1.4	Adequate shower screen/curtain provided	С	
1.5	Soap holder provided	С	
1.6	Floor to be clean and non slippery	С	
1.7	Soap provided	D	
2 Re	cess area	C	
2.1	Adequate floor space provided in shower recess	С	
2.2	Bench for changing room provided	С	
2.3	Power point provided and adjacent to mirror	С	
2.4	Towelling items in good condition, free of stains, marks etc	С	
2.5	Towelling bath mat provided	С	
2.6	Double clothes hook or towel rack or rail provided	С	
2.7	Mirror	С	
3 Ge	neral		1
3.1	Bathroom hygienically clean & well maintained	С	
3.2	Private bathroom available	D	
3.3	Separate shower provided	D	
3.4	Sufficient wall tiling or equivalent	D	
3.5	Alternative water supply available	С	
3.6	Proper ventilation system provided	С	
3.7	Adequate equipment and acceptable chemicals used	С	
C. RE	STROOM/TOILET	C	
1 To	ilet Area	С	_ [
1.1	Toilet seats/pans/bowls to be hygienically clean at all times	С	
1.2	Door with proper locks	С	
1.3	Proper segregations of the bathrooms	С	
1.4	Extra toilet rolls available	С	
1.5	Toilet area no less than 3x4 feet	С	
16	Paper holder/dispenser provided and conveniently located	C	Г

K.	RES'	TROOM	M/TO	ILET o	continu	ed

1.7	Sanitary bags or equivalent provided in toilet	C	
1.8	Rubbish bin or equivalent provided	С	
1.9	Clean toilet floor mat provided	С	
1.10	Proper ventilation system provided	С	
2 Har	nd Basin	С	
2.1	Vanity and basin free of marks, stains, cracks etc	С	
2.2	Plumbing fixtures neatly done	С	
2.3	Bench or shelf space provided next to hand basin	С	
2.4	Basin bowls of adequate size	С	
2.5	Plug provided	С	
2.6	Towel rails provided	С	
2.7	Sufficient hanging space from towel rails available	С	
2.8	Adequate clothes hooks provided	С	
3 Ger	neral		
3.1	Restrooms to be appropriately located away from the beach and meet Environmental & Health requirements	С	
3.2	Waste disposal system to be appropriately located and meet Environmental & Health requirements	С	
3.3	Sufficient supply of toiletries ensured	С	
3.4	Floor to be smooth and non slippery	С	
3.5	Alternative water supply system available at all times	С	
3.6	Adequate equipment and acceptable cleaning chemicals used	С	
3.7	Toilet brush and stand in good condition and stored in appropriate location	С	
3.8	Wheelchair access available	D	
L. SEC	CURITY	С	
1 Ger	neral Security Standards and Procedures	С	
1.1	24 hour security plan available (and submitted to STA)	С	
1.2	Security guard on site 24 hours	С	
1.3	Warning signs to be visible and appropriately located for the information of guests	С	
1.4	Any danger zones within the property (land & sea) to be clearly marked for the information of guests	С	
1.5	Properly trained staff and First Aid Kit Available	С	
1.6	Natural disaster warning plan in place	С	
1.7	Evacuation procedures training for guests to be carried out upon check in	С	
1.8	Assembly area to be easily accessible and clearly marked	С	

2 Fire Security	C	
2.1 All rooms to be declared non-smoking areas and clearly marked	С	
2.2 Fire alarm and evacuation systems available	С	
2.3 Clear evacuation procedures in place	С	
2.4 Proper type and amount of firefighting equipment available	С	
2.5 A smoking zone provided for the comfort and safety of guests	С	
M. GENERAL MAINTENANCE, CLEANING & APPEARANCE		
1 External cleanliness and maintenance	С	
2 Internal cleanliness and maintenance	С	
3 Internal appearance and décor	С	
	1	ı
N. LAUNDRY FACILITIES	C	
1 Laundry facilities available	С	
		I
O. LINEN ROOM	C	
1 Adequately equipped linen room available	С	
		_
P. MAINTENANCE ROOM	С	Ш
1 Adequately equipped maintenance room available	С	
2 Adequately equipped Emergency kits available	C	
3 Alternative lighting available in storage	С	
Q. BEACH	D	
1 White or outstanding black sand beach	С	
2 Adequate swimming area	C	
3 Beach area to be cleaned daily	С	
4 Emergency boat and life guard available	С	
5 Easily accessible by guests at all times	С	
R. BUSINESS REGISTRATION & ADMINISTRATIVE REQUIREMENTS	C	
1 A Superior Standard operation can only be recognized and promoted by STA when it has registered with MOR	С	
2 A Superior Standard operation must have proper receipt books.	С	

S.	GREEN POLICY	C	
1	Every property to designate a tourist tree planting area either within the village or family land.	С	
2	Every tourist accommodated overnight to plant at least one tree at the designated site	С	
3	Must have a plastic bottle recycle bin or equivalent available on the premises	С	
4	Energy and water saving measures implemented.	С	
T.	LEISURE FACILITIES & AMENITIES	С	
1	Television room	С	
2	Multi-channeled television	С	
3	Surf boats	D	
4	Surf gears available for hire	D	
5	Shop/boutique or souvenir shop	С	
6	Massage room	С	
7	Library	С	
8	Kids playground	D	
9	Grocery store	С	
10	Games room	С	
11	Currency exchange facility	С	
12	Conference facilities	D	
14	Barbeque area for general use	С	
15	On-call Doctor or medical assistant available	С	
			•
U.	LEISURE ACTIVITIES	D	
1	Tours	С	
2	Windsurfing	D	
3	Waterskiing	D	
4	Volleyball	D	
5	Snorkeling	D	
6	Scuba diving	D	
7	Sailing	D	
8	Paddling	D	
9	Kayaking	D	1 🗖

10 Handline fishing	D	
11 Handicraft demonstrations	D	
12 Coral viewing	D	
13 Canoeing	D	
14 Cycling	D	
15 Sport fishing	D	
		1
V. OTHER REQUIREMENTS	С	
1 Superior Standard accommodations must meet all the requirements in the National Buiding Code as enforced by MWTI from time to time.	С	
2 Superior Standrad accommodations must meet all PUMA and other Environmental requirements as enforced by MNRE from time to time.	С	

Deluxe Accommodations

C = Compulsory requirementD = Discretionary requirement

A. ENTRANCE & BUSINESS SIGNAGE	C	v
1 Appropriate visible business signage	С	
2 Clean compound	С	
3 Adequate parking space	С	
4 Appropriate access road	С	
		_
B. RECEPTION AREA	C	. L
1 A reception area provided and accessible by all guests	С	ļ L
2 Acceptable degree of overall appearance and décor	С	
3 Telephone and/or fax/email available	С	
4 Adequate guest information available	С	
5 Guest daily sign in book	С	
6 Lounge seating available for guests	С	
7 Safe deposit box at reception and in each room	С	
8 24-hour reception service available	С	
9 Emergency guidelines and briefings available	С	
10 Concierge services available	С	
11 Butler service available	С	
		_
C. COMMUNICATIONS/BUSINESS FACILITIES	С	, L
1 Prepaid telephone service with cards for sale on site	С	
2 Operator assisted calls available	С	
3 Internet Access available	С	
4 Secretarial services available	С	
5 Postal service available	С	
D. DINING FACILITIES	C	Γ
1 Dining room available and appropriately located	С] [
2 Appropriate chairs and tables provided	С	

3 Acceptable degree of appearance and décor	С	
4 Shared tea/coffee making facilities provided and conveniently located	С	
5 Proper crockery/cutlery available	С	
6 Breakfast and Dinner meals available	С	
E. BAR	C	
BAR Acceptable degree of overall appearance and décor		
2 Selection of beverages and alcohol available	C	
3 Selection of snacks available	C	
4 Bar price list displayed with VAGST included in price	С	
5 Durable stainless steel sink or equivalent provided	C	
6 Bar appropriately located	С	
		Ш
F. RESTAURANT	C	
Acceptable degree of overall appearance and décor	С	
2 Proper chairs and tables available	С	
3 Sufficient lighting provided	С	
4 Designated bathroom facility available	С	
5 High quality and selection of meals	С	
G. KITCHEN	C	
1 Health Ordinance Requirements	C	
1.1 Plumbing fixtures neatly done	С	
1.2 Sufficient moving space available	С	
1.3 Adequate lighting provided	С	
1.4 Proper alternative water supply available	С	
1.5 Appropriate cooking table with proper covering provided	С	
1.6 Proper screened doors and windows installed	С	
1.7 Proper arrangement and storage of crockery, cutlery and dishware	С	
1.8 Proper kitchen guidelines/rules appropriately displayed in kitchen area	С	
2 Equipment:		
2.1 Clean stainless steel sink or equivalent provided	С	
2.2 Stove/oven available and appropriately located	С	
2.3 Adequate food storage available	С	
2.4 Clean chopping boards provided	С	

G. KITCHEN continued

2.5 Kitchen waste bin with lid provided	С	
2.6 Fire extinguisher provided and appropriately located as advised by Fire Department	С	
2.7 Sufficient cooking utensils available	С	
2.8 Toaster provided	С	
2.9 Adequate refrigeration available	С	
2.10 Proper ventilation system available	С	
2.11 Dishware consistently clean and neatly arranged	С	
2.12 Rice cooker provided	С	
2.13 Microwave provided	С	
2.14 Electric frying pan provided	С	
2.15 Dishwasher provided	D	
3 General requirements		
3.1 Overall cleanliness of kitchen area	С	
3.2 Floor must be clean, non slippery and properly covered	С	
3.3 Adequate equipment and acceptable chemicals provided for cleaning	С	
3.4 Proper waste disposal available as per building and health requirements	С	
3.5 Appropriately located as per Building requirements	С	
H. ENTERTAINMENT & LEISURE	C	
H. ENTERTAINMENT & LEISURE 1 Television set provided in shared lounge area	С	
H. ENTERTAINMENT & LEISURE 1 Television set provided in shared lounge area 2 Traditional fiafia nights available at least once a week	С	
H. ENTERTAINMENT & LEISURE 1 Television set provided in shared lounge area 2 Traditional fiafia nights available at least once a week 3 Video/DVD/CD player available for guest use	C	
H. ENTERTAINMENT & LEISURE 1 Television set provided in shared lounge area 2 Traditional fiafia nights available at least once a week	С	
H. ENTERTAINMENT & LEISURE 1 Television set provided in shared lounge area 2 Traditional fiafia nights available at least once a week 3 Video/DVD/CD player available for guest use 4 Music provided (Samoan music encouraged)	C C C	
H. ENTERTAINMENT & LEISURE 1 Television set provided in shared lounge area 2 Traditional fiafia nights available at least once a week 3 Video/DVD/CD player available for guest use 4 Music provided (Samoan music encouraged)	C	
H. ENTERTAINMENT & LEISURE 1 Television set provided in shared lounge area 2 Traditional fiafia nights available at least once a week 3 Video/DVD/CD player available for guest use 4 Music provided (Samoan music encouraged) I. BEDROOM	C C C	
H. ENTERTAINMENT & LEISURE 1 Television set provided in shared lounge area 2 Traditional fiafia nights available at least once a week 3 Video/DVD/CD player available for guest use 4 Music provided (Samoan music encouraged) I. BEDROOM 1 Sleeping facilities	C C C C	
H. ENTERTAINMENT & LEISURE 1 Television set provided in shared lounge area 2 Traditional fiafia nights available at least once a week 3 Video/DVD/CD player available for guest use 4 Music provided (Samoan music encouraged) I. BEDROOM 1 Sleeping facilities 1.1 Linen	C C C C C	
H. ENTERTAINMENT & LEISURE 1 Television set provided in shared lounge area 2 Traditional fiafia nights available at least once a week 3 Video/DVD/CD player available for guest use 4 Music provided (Samoan music encouraged) I. BEDROOM 1 Sleeping facilities 1.1 Linen 1.2 Bedspreads	C C C C C C	
H. ENTERTAINMENT & LEISURE 1 Television set provided in shared lounge area 2 Traditional fiafia nights available at least once a week 3 Video/DVD/CD player available for guest use 4 Music provided (Samoan music encouraged) I. BEDROOM 1 Sleeping facilities 1.1 Linen 1.2 Bedspreads 1.3 Pillows & pillow cases		
H. ENTERTAINMENT & LEISURE 1 Television set provided in shared lounge area 2 Traditional fiafia nights available at least once a week 3 Video/DVD/CD player available for guest use 4 Music provided (Samoan music encouraged) I. BEDROOM 1 Sleeping facilities 1.1 Linen 1.2 Bedspreads 1.3 Pillows & pillow cases 1.4 Mosquito nets		
H. ENTERTAINMENT & LEISURE 1 Television set provided in shared lounge area 2 Traditional fiafia nights available at least once a week 3 Video/DVD/CD player available for guest use 4 Music provided (Samoan music encouraged) I. BEDROOM 1 Sleeping facilities 1.1 Linen 1.2 Bedspreads 1.3 Pillows & pillow cases 1.4 Mosquito nets 1.5 Comfortable mattress & mattress protector		
H. ENTERTAINMENT & LEISURE 1 Television set provided in shared lounge area 2 Traditional fiafia nights available at least once a week 3 Video/DVD/CD player available for guest use 4 Music provided (Samoan music encouraged) I. BEDROOM 1 Sleeping facilities 1.1 Linen 1.2 Bedspreads 1.3 Pillows & pillow cases 1.4 Mosquito nets 1.5 Comfortable mattress & mattress protector 1.6 Appropriate lighting provided with light switch conveniently located		

J.	BATHROOM	C	
1	Shower room	C	
	1.1 Shower head/rose of appropriate height and adjustable directional head	С	
	1.2 Shower taps conveniently situated	С	
	1.3 Water outlet provided in bathroom floor	С	
	1.4 Adequate shower screen/curtain provided	С	
	1.5 Soap holder provided	С	
	1.6 Floor to be clean and non slippery	С	
	1.7 Soap and complimentary amenities provided	С	
2	2 Recess area	C	
	2.1 Adequate floor space provided in shower recess	С	
	2.2 Bench for changing room provided	С	
	2.3 Power point provided and adjacent to mirror	С	
	2.4 Towelling items in good condition, free of stains, marks etc	С	
	2.5 Towelling bath mat provided	С	
	2.6 Double clothes hook or towel rack or rail provided	С	
	2.7 Mirror	С	
3	3 General		
	3.1 Bathroom hygienically clean & well maintained	С	
	3.2 Private bathroom available	С	
	3.3 Separate shower provided	С	
	3.4 Sufficient wall tiling or equivalent	С	
	3.5 Alternative water supply available	С	
	3.6 Proper ventilation system provided	С	
	3.7 Adequate equipment and acceptable chemicals used	С	
K.	RESTROOM/TOILET	C	
1	Toilet Area	С	
	1.1 Toilet seats/pans/bowls to be hygienically clean at all times	С	
	1.2 Door with proper locks	С	
	1.3 Proper segregations of the bathrooms	С	
	1.4 Extra toilet rolls available	С	
	1.5 Toilet area no less than 3x4 feet	С	
	1.6 Paper holder/dispenser provided and conveniently located	C	

K.	RES1	rroom.	/TOILET	continue
K.	RES	IROOM	/ I OILE I	continue

1.7	Sanitary bags or equivalent provided in toilet	С	
1.8	Rubbish bin or equivalent provided	С	
1.9	Clean toilet floor mat provided	С	
1.10	Proper ventilation system provided	С	
2 Har	nd Basin	С	
2.1	Vanity and basin free of marks, stains, cracks etc	С	
2.2	Plumbing fixtures neatly done	С	
2.3	Bench or shelf space provided next to hand basin	С	
2.4	Basin bowls of adequate size	С	
2.5	Plug provided	С	
2.6	Towel rails provided	С	
2.7	Sufficient hanging space from towel rails available	С	
2.8	Adequate clothes hooks provided	С	
3 Ger	neral		
3.1	Restrooms to be appropriately located away from the beach and meet Environmental & Health requirements	С	
3.2	Waste disposal system to be appropriately located and meet Environmental & Health requirements	С	
3.3	Sufficient supply of toiletries ensured	С	
3.4	Floor to be smooth and non slippery	С	
3.5	Alternative water supply system available at all times	С	
3.6	Adequate equipment and acceptable cleaning chemicals used	С	
3.7	Toilet brush and stand in good condition and stored in appropriate location	С	
3.8	Wheelchair access available	С	
L. SEC	CURITY	C	
1 Ger	neral Security Standards and Procedures	С	
1.1	24 hour security plan available (and submitted to STA)	С	
1.2	Security guard on site 24 hours	С	
1.3	Warning signs to be visible and appropriately located for the information of guests	С	
1.4	Any danger zones within the property (land & sea) to be clearly marked for the information of gusts	С	
1.5	Properly trained staff and First Aid Kit Available	С	
1.6	Natural disaster warning plan in place	С	
1.7	Evacuation procedures training for guests to be carried out upon check in	С	
1.8	Assembly area to be easily accessible and clearly marked	С	

2 Fire Security	С	
2.1 All rooms to be declared non-smoking areas and clearly marked	С	
2.2 Fire alarm and evacuation systems available	С	
2.3 Clear evacuation procedures in place	С	
2.4 Proper type and amount of firefighting equipment available	С	
2.5 A smoking zone provided for the comfort and safety of guests	С	
M. GENERAL MAINTENANCE, CLEANING & APPEARANCE		
External cleanliness and maintenance	С	l
2 Internal cleanliness and maintenance	С	
3 Internal appearance and décor	С	
N. LAUNDRY FACILITIES	C	,
Laundry facilities Laundry facilities available	С	
O. LINEN ROOM	C	
1 Adequately equipped linen room available	С	
		J
P. MAINTENANCE ROOM	С	1
Adequately equipped maintenance room available	С	
2 Adequately equipped Emergency kits available	С	
3 Alternative lighting available in storage	С	
Q. BEACH	D	
1 White or outstanding black sand beach	С	
2 Adequate swimming area	С	
3 Beach area to be cleaned daily	С	
4 Emergency boat and life guard available	С	
5 Easily accessible by guests at all times	С	
R. BUSINESS REGISTRATION & ADMINISTRATIVE REQUIREMENTS	С	
1 All tourist accomodations can only be recognized and promoted by STA when they registered at MOR.	have C	
2 All tourist accommodationas must have proper receipt books.	С	
3 All tourist accommodations must have a guest book available.	С	

s.	GREEN POLICY	C	
1	Every property to designate a tourist tree planting area either within the village or family land.	С	
2	Every tourist accommodated overnight to plant at least one tree at the designated site	С	
3	Must have a plastic bottle recycle bin or equivalent available on the premises	С	
4	Energy and water saving measures in place.	С	
			•
т.	LEISURE FACILITIES & AMENITIES	C	
1	Television room	С	
2	Multi-channeled television	С	
3	Surf boats	D	
4	Surf gears available for hire	D	
5	Shop/boutique or souvenir shop	С	
6	Massage room	С	
7	Library	С	
8	Kids playground	С	
9	Grocery store	С	
10	Games room	С	
11	Currency exchange facility	С	
12	Conference facilities	С	
14	Barbeque area for general use	С	
15	On-call Doctor or medical assistant	С	
			J
U.	LEISURE ACTIVITIES	C	
1	Tours	С	
2	Windsurfing	С	
3	Waterskiing	С	
4	Volleyball	С	
5	Snorkeling	С	
6	Scuba diving	С	
7	Sailing	С	
8	Paddling	С	
9	Kayaking	С	

10 Handline fishing	С	
11 Handicraft demonstrations	D	
12 Coral viewing	D	
13 Canoeing	С	
14 Cycling	С	
15 Sport fishing	С	
V. OTHER REQUIREMENTS		1
1 Deluxe accommodations must meet all the requirements in the National Building Code or equivalent as enforced by MWTI from time to time.	С	
2 Deluxe accommodations must meet all PUMA and other Environmental requirements as enforced by MNRE from time to time.	С	



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