TROPICAL CYCLONE ALERTS: RESPONSE ACTIONS FOR HOTELS
FALETALIMALO : FAUTUAGA MO LE VAITAU O AFA

FESA: **994** POLICE : **995** NHS: **996** DMO: **997** EPC: **65400** SWA: **20409**

Pre – Season Preparations

- Be aware of Cyclone warning systems
- Clear and deepen all water drains to minimise risk of flooding
- Check your buildings for structural weaknesses and dentify the safest rooms
- In case of a storm surge warning, know the nearest safe high ground and the safest access route to it
- Prepare an emergency kit containing a portable lamp with spare batteries, torch, fuel lamp, candles, matches, water containers, canned food with opener, spare clothes, masking tape for windows and plastic bags
- Ensure buildings have proper provision for earthing lighting

Tapenaga a o lumanai le vaitau afa

- Ia mautinoa le silafia lelei o faamatalaga ma lapataiga tuuina mai mo afa
- Faamama ma eli lelei alavai ina ia faaititia aafiaga o lologa
- Siaki lou faletalimalo ma ia iloa potu o lo'o saogalemu
- Mo lapataiga o galu afa, ia vave ona agai ese atu i se nofoaga saogalemu
- Ia mautinoa vaega uma moomia mo taimi o faalavelave, pei o moliuila, maa, penisini, moli matagi, afitusi, faguvai, meaai tuuapa ma tala apa, lavalava ma isi vaega taua.

Alert 1: FLASH FLOOD ADVISORY

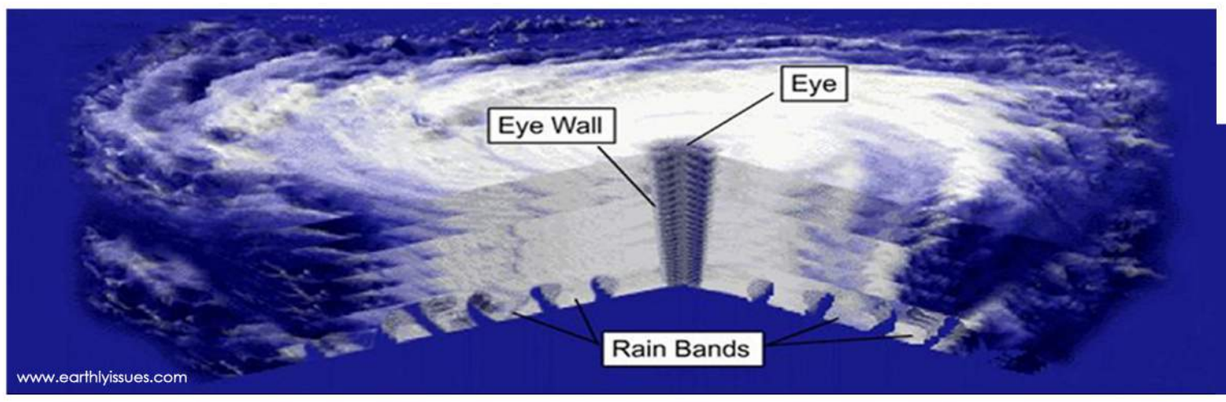
(Rainfall > 100mm in 24 hours)

- You must advise all guests of the Flash Flood Advisory.
- Tune in to the Radio stations or call the **Meteorology Office on 20855** or **DMO on 997 or 27307** for further advice.
- Be aware of any steep land or embankments that may pose a risk to landslides and keep away from these areas.
- Activate the evacuation procedures.
- Check that the evacuation shelter is ready for use.
- Ensure there is sufficient supply of good drinking water, food, batteries, matches, candles and first aid items.
- Ensure toilets are clean with water supply and with toiletry items.
- Check water tanks at the evacuation shelter have water.
- Charge mobile telephones.
- Check that radios have enough batteries.
- Refuel all vehicles for transfer of guests.
- Staff must all be advised of their roles.
- Ensure there are enough pillows, blankets and spare clothing at the site.
- If evacuating, advise all guests to assemble at the assembly area and take only the necessary items.
- Drive safely on roads and avoid river banks.
- Remain Calm. Do not Panic.
- Advise guest to boil water before drinking or use bottled water for drinking.

Lapataiga 1: FAUTUAGA MO LOLOGA

(Mamafa le pau a le suatimu > 100mm i totonu o le 24 itula)

- E tatau ona fautuaina malo i le lapataiga ua tu'uina atu mo lologa.
- Ia fa'afofoga i le leitio pe valaau le **Ofisa o le Vaai Tau i le numera 20885 po'o le 997 ma le 27307** a le Ofisa mo Faalavelave Faafuasei mo le tuuina atu o lapataiga ma nisi faamatalaga taua mo lou silafia.
- Fa'amama ma eli lelei alavai ina ia faaititia ai aafiaga o lologa.
- Siaki lau Fuafuaga mo le Puleaina o Aafiaga o Faalavelave Faafuasei ma mautinoa vaega uma e tatau ona faatino aemaise le agai atu i nofoaga saogalemu.
- Ia mautinoa o loo ua saogalemu ma malu puipuia le nofoaga o le a sulufai atu iai.
- Ia mautinoa le lava o vaiinu, meaai, moliuila ma ma'a, afitusi, moliga'o ma ato o loo iai meatotino mo le fa'aogaina i le fesoasoani muamua faapea ieafu, aluga ma lavalava.
- Ia mautinoa le mama o fale le taua, ma vai e faaaogaina.
- Ia mautinoa le lava lelei o le suavai i totonu o tane vai i le nofoaga e agai atu iai.
- Fafaga ma'a o telefoni feaveai.
- Siaki ma'a o leitio po'o lelei ma atoatoa.
- Utu faatumu penisini o ta'avale, aua taimi e moomia ai.
- Ia mautinoa lelei e le aufaigaluega o latou tiute ina ia galulue fa'atasi mo le saogalemu.
- Mo le taimi e tatau ona tuua ai le nofoaga o loo iai, ia vave ona logo uma malo ina ia potopoto i le nofoaga tutotonu o lau atina'e ma fautuaina le ave na o meatotino taua.
- Alu lemu le taavale i luga o auala, ma ia alo ese mai alavai po'o nofoaga ua lolovaia.
- Ia to'a ma aua le fefe.
- Faapuna vai ae le'i taumafaina i le taimi o le afa, ma le mae'a ai fo'i o le afa.



EYE
* Located at the hurricane's center and can measure 20 to 30 miles wide (10 to 65 km)
*An eye will usually develop when the maximum sustained wind speeds go above 78 mph (130 kph)
* A cloud free area of sinking air and light winds that usually doesn't exceed 15 mph (24 kph)
* The calmest part of the storm
* Generally shrinks in the size when the storm strengthens

MATA
* E i le ogatotonu o le Afa ma e oo atu i le 20 - 30 maila le lautele (10 - 65 km)
* E faatupulaia pea oo atu i le 78 maila i le itula (130 kph) le malolosi o savili.
* O se vaega faaititia ai ao faatasi ai ma savili e le ova atu ma le 15 maila (24 kph)
* O se vaega e aupito sili ona saogalemu ma e faaititia lona tele pea faasolo ina malosi le afa.

Alert 2: Strong Wind Advisory/Tropical Depression Stage

(25-33 knots)

- Ensure the radio is turned on at all times.
- Charge telephones and laptops.
- Ensure mobile phones and internet modems have enough credits.
- Ensure all guests are accounted for on their whereabouts and advise them of the Strong Wind Advisory and required precautions
- Check that the buildings are structurally safe.
- Cut down trees near buildings and shelters.
- Identify the safest area for guests and staff and prepare for evacuation if you are in a flood prone area or the buildings are not safe.
- Prepare the emergency kits for guests, staff and your family
  - ✔ Radio
  - ✔ Batteries
  - ✔ Candles
  - ✔ Enough storage and supply of food and safe drinking water. Advise guests to buy bottled water.
  - ✔ Gas for ovens must be filled
- Ensure that guests with younger children and the elderly are given first priority when it is time to evacuate.
- Relevant staff must help to tie down all loose items, batten down roof and fix any loose parts of the buildings on your property.
- Put wooden or plastic outdoor furniture in swimming pool or inside with other loose items.
- Park vehicles under solid shelter (hand brake on and in gear).

Lapataiga 2: LAPATAIGA MO AFA

(25- 33 note le malosi o savili)

- Ia mautinoa o lo'o lava le ma'a o lau leitio ma ia faafofoga iai i taimi uma.
- Fafaga ma'a o telefoni feavea'i ma masini komepiuta ma ia mautinoa le lava lelei o paleni.
- Ia fautuaina turisi ma malo na agai i tua mo maimoaga ina ia fa'ailoa ane nofoaga tonu o lo'o iai, ma ia vave tuuina atu iai lapataiga o matagi afa.
- Siaki le saogalemu lelei o le fa'avae o lou faletalimalo.
- Ta i lalo laau o lo'o latalata atu i lau atina'e.
- Ia fautuaina turisi ma malo o lo'o fuafua mo maimoaga ma tafaoga ina ia agai vave atu i nofoaga saogalemu.
- Ia mautinoa o loo iai vaega moomia e faaleoleo mo le fesoasoani muamua mo malo, aufaigaluega fa'apea lou aiga pei o leitio, ma'a leitio, moli ga'o, lava ia taumafa ma vaiinu.
- Ia fautuaina malo e faatau fagu vai.
- Utu kesi o ogaumu.
- Afai ua sauni e aga'i atu i nofoaga saogalemu, ia ave le fa'amuamua i tagata matutua aemaise le fanau laiti.
- Ia iai nisi o le aufaigaluega e malolosi e faamauina ma aofai mai meatotino e ono lelea i le matagi, tutu'i mau apa o loo matalatala ma ia puipui faamalama ini apa po'o ni laupapa.
- Tu'uina atu isi meatotino e ono lelea i le matagi i totonu o le tanoa taele a lou faletalimalo.
- Ia vave tu'uina atu taavale is se nofoaga malu toe malosi.

Alert 3: TROPICAL STORM WARNING

(34 to 63 knots, 39 to 72 mph – Category 1 – 2)

- Please advise all guests to stay indoors.
  - Ensure the safest and strongest part of your property for your guests, children and the elderly.
  - Disconnect all electrical appliances but listen to your battery radio for updated information.
  - Ensure only very urgent calls are made on your mobile phones.
  - Open louvers on side away from the wind direction to reduce the pull force of the wind on the roof.
  - Prepare cyclone window shutters.
  - Remain calm, stay indoors but clear of doors and windows.

  On warning of local evacuation
  - Wear strong shoes and tough clothing for protection.
  - Install cyclone window shutters.
  - Lock doors; turn off power, gas, and water.
  - Take your evacuation and emergency kits.
  - Go to the designated evacuation shelter for your area.
  - If going to a public shelter, take bedding needs and enough water and food.

Lapataiga 3: LAPATAIGA MO AFA

(malosi o le savili e 34 – 63 Note, 39 – 72 maila ile itula – malosi o le afa ua i lalo o le vaega 1 &2)

A o iai i nofoaga saogalemu
- Ia mautinoa le malosi lelei ma le saogalemu o le vaega o le fale o loo iai.
- Tape ma sei ese ma palaka uaea eletise ma vaega uma e alu ile uila, ma ia faafofoga i leitio e alu i ma'a mo nisi fa'amatalaga lata mai o le tau.
- Faaaoga tatau le telefoni mo feso'otaiga taua.
- Afai o lo'o agai atu mo le saogalemu i se fale piliki, tatala faamalama e ese mai ile vaega o loo agi mai ai le savili ina ia aua nei taai le malosi le matagi i totonu o le fale.
- E taua le to'a i taimi uma.
- Nonofo pea i totonu o le fale mo le saogalemu.

Lapataiga ina ia agai atu i nofoaga saogalemu
- Ia mautinoa le faaaogaina o seevae ma ofu talafeagai mo le saogalemu.
- Loka uma faitotoa, tape uaea eletise, ma siaki ki o fagu kesi ina ia mautinoa o loo mau lelei, ma ia tape foi le mita o le paipa ma le eletise
- Ia ave ato o loo iai meatotino mo le fesoasoani muamua.
- Agai atu i nofoaga ua uma ona saunia aua le saogalemu.
- Mautinoa o loo iai vaega uma e faaaogaina i le nofoaga o loo agai iai, moega, aluga, taumafa ma vaiinu.

Alert 4: SEVERE TROPICAL CYCLONE WARNING

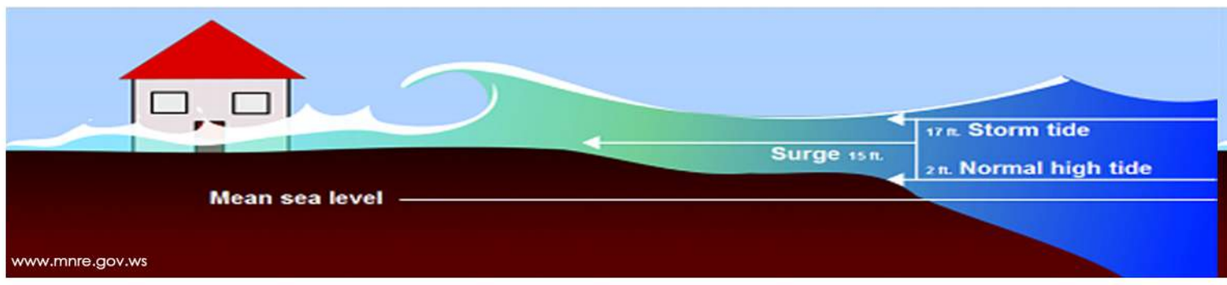
(>63 knots, >74 mph – Category 3 – 5)

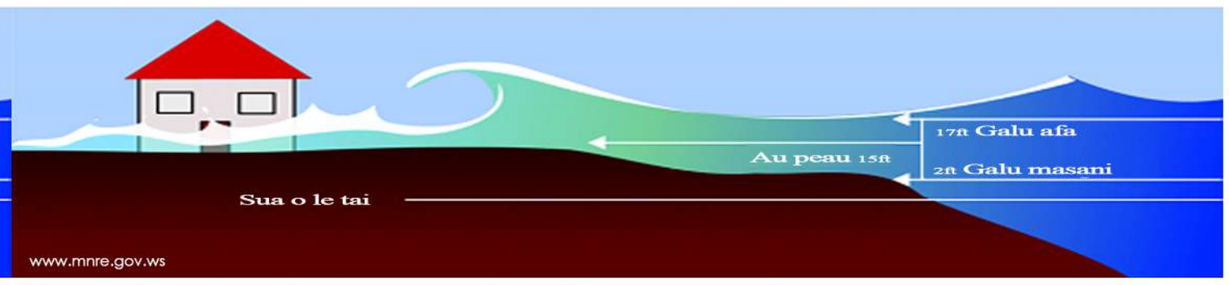
- Continue to listen to the radio for updated information from the Meteorology Office.
- Ensure the safest and strongest part of your property for your guests, staff and family including children and the elderly.
- Disconnect all electrical appliances but listen to your battery radio for updated information.
- Ensure only very urgent calls are made on your mobile phones.
- Open louvers on side away from the wind direction to reduce the pull force of the wind on the roof.
- Remain calm, and be firm with your guests and staff that they must stay indoors but clear of doors and windows.
- Ensure safe drinking water is available and used sparingly.
- Never touch any fallen electrical cables on the ground or hanging from power lines as they maybe live, call EPC to remove it quickly.

Lapataiga 4: LAPATAIGA MO AFA

(malosi o le savili >63 note, 74 maila ile itula, Vaega 3 – 5)

- Fa'afofoga pea i le leitio mo faamatalaga lata mai e faasalalauina atu e le Ofisa o Vaai tau.
- Nonofo pea i totonu o le fale mo le saogalemu.
- Tape ma sei ese mai palaka uma vaega e alu i le uila, ma ia faafofoga pea i le leitio mo fautuaga ma nisi faamatalaga taua.
- Ia fa'aogaina telefoni feavea'i mo feso'otaiga taua.
- Tatala faamalama e ese mai ile vaega o loo agi mai ai le savili ina ia aua nei taai le malosi o le matagi i totonu o le fale.
- Ia to'a lelei, ma ia fautua i malo ina ia tumau pea i totonu o vaega saogalemu o le faletalimalo, mamao ese mai i faitotoa ma fa'amalama
- Ia mautinoa le mama o le suavai mo le taumafaina ma ia faasoasoa lelei lona faaaogaina.
- Aua nei tagofia ia uaea motusi mo le saogalemu, ma ia vave ona logo le Malosiaga Faaeletise mo se latou fesoasoani.





Alert 5: CANCELLATION OF ALERTS

- Continue to listen to the radio for updated information from the Meteorology Office.
- If you have to evacuate or did so earlier, don't return until advised.
- Transfer and report guests and staff with injuries to the nearest hospital (NHS).
- Do not go outside until officially advised it is safe.
- Check for gas leaks and don't use electric appliances if wet.
- Beware of fallen power lines, damaged buildings, trees or flooded waterways.
- Remain in the shelters if your property has been damaged.
- Check that all your guests are safe and accounted for and assist with contacting the relevant authority for their transfer to a safe shelter or transfer to their home countries.
- Use water sparingly as it may take time for water supply to be restored.
- Continue to boil water for drinking.
- Heed all warnings and don't go sightseeing.
- Call the emergency numbers and refer to the Yellow Pages Disaster Management Section for more information.

Lapataiga 5: FAALEAOGAINA LAPATAIGA, UA TUANAI ATU LE AFA

- Fa'afofoga pea i le leitio mo faamatalaga lata mai e faasalalauina atu e le Ofisa o Vaai tau.
- Afai sa aga'i vave ese atu i nofoaga saogalemu, aua ne'i toe fo'i i le faletalimalo sei faasalalauina atu.
- Afai o iai nisi o malo fa'apea le aufaigaluega na aafia, ia vave tu'uina atu i latou i se falema'i lata ane.
- Aua le vave agai mai i fafo o fale sei faasalalauina atu i leitio ma ua mautinoa ua saogalemu.
- Siaki fagu kesi pe le'o matalatala ma e le tatau ona faaaogaina uaea eletise ua susu.
- Mataituina pou eletise pauu, fale ua faaleagaina, laau ua pauu ma alavai ua aafia.
- Aua le agai ese mai nofoaga saogalemu sei vagana ua mautinoa le saogalemu o le alatele ma nofoaga o le a agai atu iai.
- Ia mautinoa o loo saogalemu malo ma ia fesoasoani i le auina atu o i latou i se faletalimalo saogalemu ma le fa'afesoota'iina o i latou e gafa ma le fa'agaioiina o latou pepa e malaga atu ai i o latou atunuu pe a manaomia.
- Fa'asoasoa lelei le faaogaina o le suavai ma faapuna lelei mo le fofoga taumafa.
- Ia usitaia pea fautuaga e tuuina atu, ma ia aua nei feoai solo e fai ni matamataga i vaega ua aafia.
- Faafesootai numera taua o lo'o i luga, po'o le Vaega o Puipuiga o Faalavelave o lo'o i totonu o le Tusi Telefoni, Samoa.

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